**RETURNS FORM**



**CUSTOMER INFORMATION**

|  |  |
| --- | --- |
| **NAME** |  |
| **ADDRESS** |  |
| **EMAIL ADDRESS** |  |
| **ORDER NUMBER** |  |
| **DATE ORDER PLACED** |  |

**RETURN INFORMATION**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **ITEM NAME / STYLE** | **SIZE** | **REASON FOR RETURN** | **REFUND OR EXCHANGE** | **PRICE** |
| **1.** |  |  |  |  |
| **2.** |  |  |  |  |
| **3.** |  |  |  |  |
| **4.** |  |  |  |  |
| **IF AN EXCHANGE IS REQUIRED PLEASE FILL OUT THE FORM BELOW FOR THE REPLACEMENT ITEMS** | | | | |
| **ITEM NAME / STYLE** | **SIZE** | **COLOUR** | **PRICE** | |
| **1.** |  |  |  | |
| **2.** |  |  |  | |
| **3.** |  |  |  | |
| **4.** |  |  |  | |

**RETURNS POLICY**

Thank you for your order. We want you to be happy with your items, but understand that sometimes you will need to return items and we are here to help.

To follow are the returns process and terms and conditions to return any items to us.

**RETURNS**

* Returns must be initiated within 30 days of the date that you received your order.
* Items must be in their original unworn condition with tags and packaging.
* Used or dirty items will not qualify for a refund.
* Returns must be accompanied by the Returns Form included with your order which must be fully completed.
* Return postage is payable by the buyer.
* The address to return your items to is;

**GreatHounds Returns**

**40 South Green**

**Coates**

**Whittlesey**

**PE7 2BJ**

* We recommend sending your item by a tracked service.

**REFUNDS**

* Refunds, minus any postage charges, will be processed for returned items within 7 working days of receipt.

If you wish to contact us about an order or a return please e-mail [info@greathounds.co.uk](mailto:info@greathounds.co.uk).